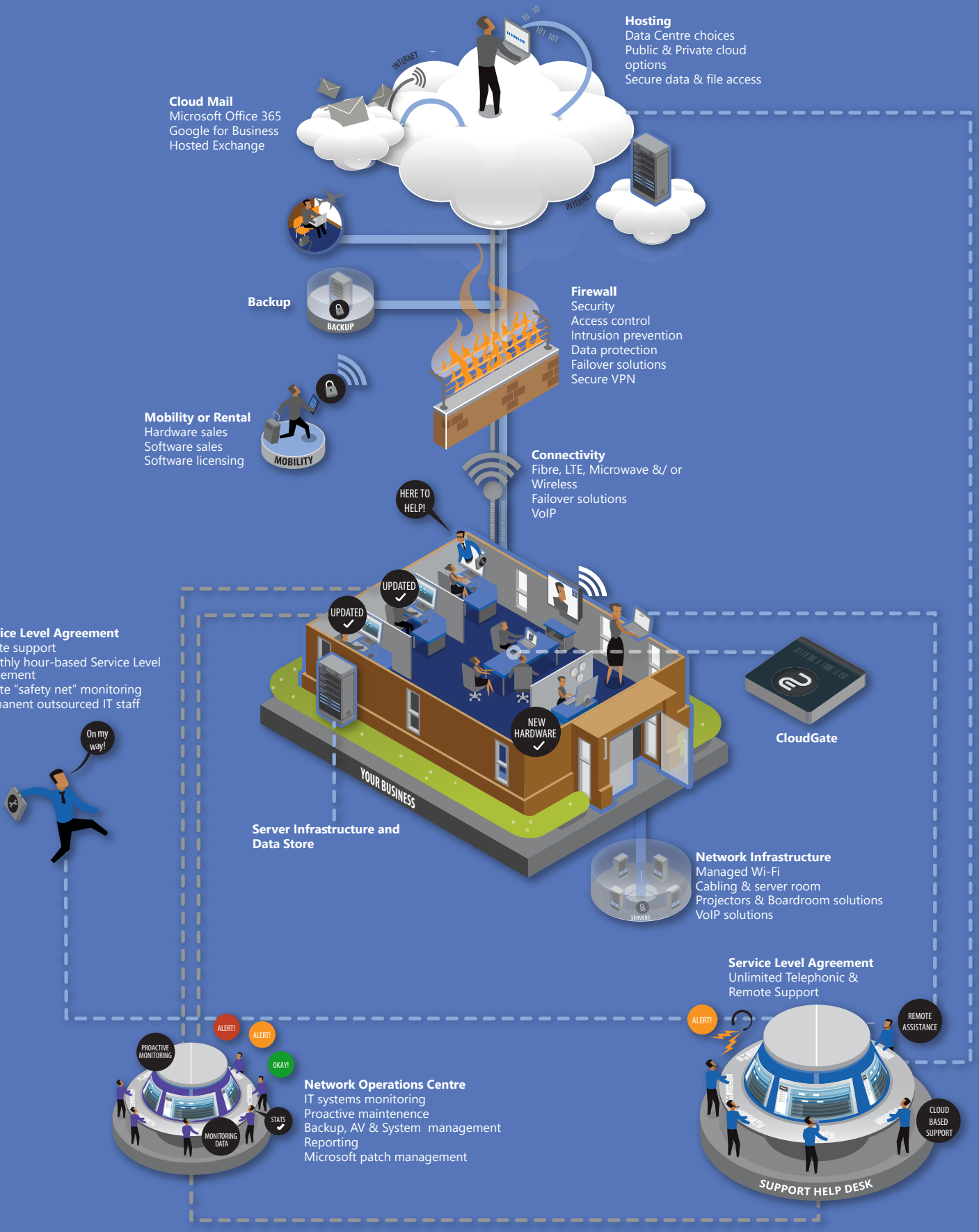
Dial a Nerd
SIMPLIFYING TECHNOLOGY

Product and Services Bouquet



Hosting
Data Centre choices
Public & Private cloud options
Secure data & file access

Cloud Mail
Microsoft Office 365
Google for Business
Hosted Exchange

Backup

Firewall
Security
Access control
Intrusion prevention
Data protection
Failover solutions
Secure VPN

Mobility or Rental
Hardware sales
Software sales
Software licensing

Connectivity
Fibre, LTE, Microwave &/ or Wireless
Failover solutions
VoIP

Service Level Agreement
Onsite support
Monthly hour-based Service Level Agreement
Offsite "safety net" monitoring
Permanent outsourced IT staff

CloudGate

Server Infrastructure and Data Store

Network Infrastructure
Managed Wi-Fi
Cabling & server room
Projectors & Boardroom solutions
VoIP solutions

Service Level Agreement
Unlimited Telephonic & Remote Support

Network Operations Centre
IT systems monitoring
Proactive maintenence
Backup, AV & System management
Reporting
Microsoft patch management

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Fixed Cost Managed IT Support

Fully Inclusive and Managed IT support at a fixed monthly cost. Includes Unlimited Remote support, onsite escalations and travel at fixed cost per user allowing for accurate IT budget allocation. Full management and oversight of your complete network, including infrastructure monitoring and reporting.

National On-Site Support and National Project Deployments

National footprint for On-Site and Remote support, covering the most of South Africa. Ideal for organisations with multiple branches across South Africa and a great addition to your existing IT department for onsite escalations. Vast resource network to deploy solutions to your multi-site organisation from city centres to rural towns including a dedicated project management team.

Dedicated Remote Helpdesk

Dedicated Helpdesk delivering fast and efficient service to your organisation. Highly skilled, certified and friendly technicians readily available to assist with any IT related issue.

Onsite Permanent Placements

Dial a Nerd can supply your organization with a full time on-site resource managed by us. Placements are ideal as a fit for purpose support requirement without the HR and ongoing internal management that goes with permanently employees. This includes a secondary resource to fill in over holiday periods and sick leave, ensuring you uninterrupted support throughout the year.

Network Security Solutions

Wide range of Next-Gen Enterprise network security solutions, suitable for Office and Work from Home Environments. Solutions include market leading security solutions combined with certified support to ensure your organization is protected against ever growing network security threats. Includes accurate reporting on your organization's network activity and threat protection.

End Point Security

Device level security solutions by market leading End Point Security products, ensuring your devices are protected from malicious software and activities.

Business Grade Connectivity

Business grade connectivity for your organization with Service Level Agreements and guaranteed low contentions ensuring your organization is online in today's world of increasing dependency on a stable and reliable internet connection.

Voice over Internet Solutions

Enterprise VOIP solutions designed to provide clear and uninterrupted telephony service to your organization. Market leading VOIP solutions including Hosted PABX with traditional handsets or enabling your MS Teams platform to incorporate external telephony functionality.

Hosted Services

Wide range of hosted server solutions to minimize your dependence on local infrastructure. Secure and stable hosting environments guarantee your systems are online and easily accessible.

Microsoft 365 Platforms

Specialist on deployment, migration and management of any Microsoft 365 environment.

Sharepoint Development and Support

Specialist in configuration and management of the increasingly popular Microsoft Sharepoint according to industry best practices. Sharepoint allows for seamless document sharing and collaboration across your organisation with no onsite hardware requirement.

Managed Cloud Backup Solutions

Managed cloud backup solutions including both Server and Desktop environments.

Hardware and Software Procurement

Access to all hardware and software products across all brands and vendors at competitive prices.