

Dial a Nerd

SIMPLIFYING TECHNOLOGY

Dial a Nerd's Managed Services

Modern IT systems need almost constant attention. Not only because they're relied on so heavily, and downtime can be catastrophic, but because they're constantly changing in response to requirements. It's no longer possible to simply 'install and forget'. As a Managed Service Provider, Dial a Nerd is able to manage some or all of your IT systems in a way which suits your business and your budget. Dial a Nerd can propose, provide, configure and support every aspect of your IT from your desktops right through to the Cloud.

Advantages



As a significant partner of Microsoft, Mimecast, Bitdefender, ESET, Fortigate, Meraki, Sonicwall, Acronis, Auvik, Zscaler and other industry-leading brands, we can deliver any number of powerful and agile managed solutions which suit your business.



Microsoft

mimecast®

SONICWALL™

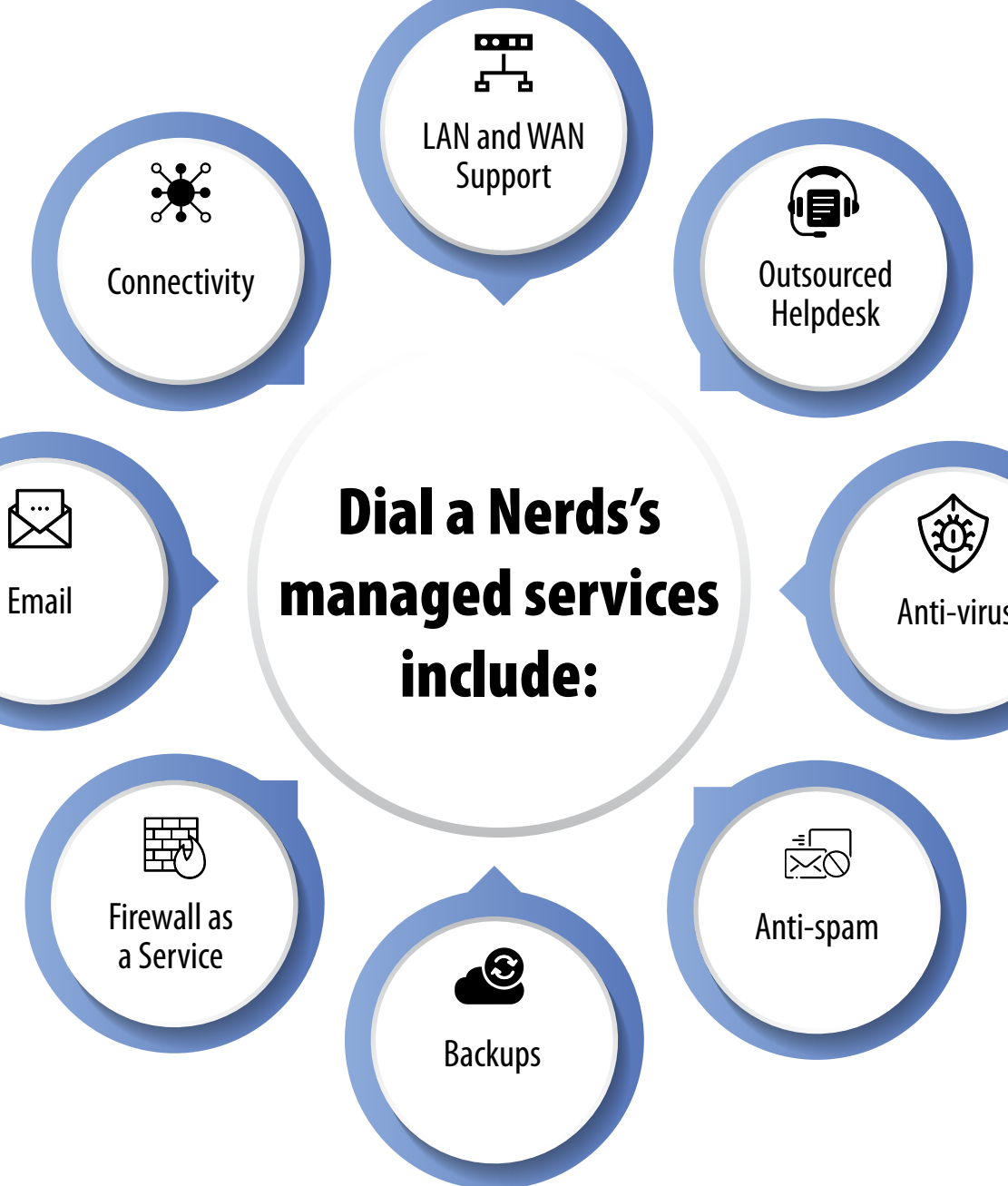


Acronis

Meraki

zscaler™

Dial a Nerds's managed services include:



What managed services do for your business



Savings



Focused expertise



One Solution, One provider

67%

OF COMPANIES THAT USE MANAGED SERVICES DO IT TO SIMPLIFY NETWORK AND IT OPERATIONS

GAIN THE BENEFITS OF AN IT EXECUTIVE WITHOUT THE COST



Risk Analysis & Business Impact



Project Planning & Management



Budgeting



Vendor Management



Research & Trends

MANAGED SERVICES

SOUND INFRASTRUCTURE PROMOTES A STABLE, RELIABLE NETWORK WITH MAXIMUM RECOVERABILITY.

AN IDEAL NETWORK INFRASTRUCTURE HAS THE FOLLOWING ELEMENTS:



Antivirus



Security



Backup



Disaster Recovery



Business Continuity

Businesses have lost over \$70,000,000 due to an average of 7.5 hours of downtime per year in the cloud



EMPLOYEE MANAGEMENT IN AN INNOVATIVE ORGANIZATION IS 8X MORE THAN THAT OF A TRADITIONAL ORGANIZATION

USE DATA TO FOSTER HAPPY, EFFICIENT USERS AND SEAMLESS, PRODUCTIVE OPERATIONS WITH POSITIVE TECHNOLOGY INTERACTION.



Employee Satisfaction Surveys



Process & Workflow Improvement



Application Training



Help Desk



Escalated Support



Service Level Agreement

90% OF IT MANAGERS LACK CONFIDENCE IN THEIR COMPANIES' ABILITY TO DETECT PROBLEMS.

A team of credentialed professionals at your disposal with ticketing and helpdesk for the documentation and a seamless user experience without hours of waiting and wondering.